



Safelite AutoGlass Selects Robocom Systems as Voice Solution Partner in the DC

Farmingdale, NY and Markham, ON, October 22, 2012. Robocom Systems International announced today that Safelite AutoGlass[®], the nation's leading vehicle glass repair and replacement company, has selected Robocom's Voice Module (R-Voice) to be implemented in its US based distribution centers.

The Safelite AutoGlass US distribution network consists of a manufacturing facility in Enfield, North Carolina, distribution centers in Braselton, Georgia and Ontario, California, and a series of warehouses spread out across all 50 states. Robocom's Voice Module will be implemented in the Braselton, Georgia and Ontario, California distribution centers where Safelite already leverages Robocom's Warehouse Management System to manage over 600,000 sq. ft. of warehouse space.

"Productivity improvements of 15% and a 99.99% inventory and shipping accuracy have been achieved as a result of implementing Robocom's WMS," says Rich Glover, AVP of Manufacturing and Distribution at Safelite. "Robocom's R-Voice will allow us to leverage the existing WMS business flows that already meet our operational requirements today. Voice communications will free the hands and eyes of our workers for more productive activity and drive additional productivity gains and a safer work environment," added Glover.

"R-Voice is designed to optimize labor intensive case and loose pick operations, while still handling full pallet activity," said Fred Radcliffe, Robocom President. "Our products improve accuracy, increase productivity, reduce transportation costs and provide essential information to Supply Chain Managers and Executives. The selection of R-Voice demonstrates the confidence Safelite has placed in Robocom as a partner and we are excited to have the opportunity to broaden the implementation of our solutions at Safelite."

About Safelite AutoGlass

Safelite AutoGlass, founded in 1947, is the nation's leading provider of vehicle glass repair and replacement services, providing mobile service to more than 95 percent of the U.S. population in all 50 states. The Columbus, Ohio-based company employs nearly 10,000 people across the United States and served more than 4.4 million customers last year. For more information, visit www.safelite.com.

About Robocom

Robocom Systems International has focused for nearly 30 years on developing and implementing Supply Chain Execution software solutions. Robocom's solutions include Warehouse Management, Transportation Management, Voice Technology, Order Management and Labor Management. Our investment in research and development is keenly focused on the needs of the business leaders responsible for the day-to-day results in warehousing and distribution operations. For more information go to www.robocom.com